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- National Assessment and Accreditation Council (India), <http://www.naac-india.com>
- Quality Assurance Agency for Higher Education (UK), <http://www.qaa.ac.uk>
- Total Quality Management (examples only), <http://improve.org/tqm/html>
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119 'QPCD documentation' constitutes documents provided by the QPCD Directorate and referenced by the researcher in compiling an inventory and conducting a review of QPCD activities. Substantive documents are listed here. The researcher was also provided with miscellaneous short documents (e.g. notes on project progress, notes of meetings, outlines of possible future projects or documents, slides, other commentaries), which are not referenced here.

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